

## ABSTRACT

**[0026]** A system, method and apparatus for intelligently handling an impairment to the delivery of e-mail messages to intended recipients in a mail delivery system. The method can include storing received e-mail messages prior to forwarding the messages to inboxes of respective mail servers. An impairment to delivering the messages to the inboxes can be detected and senders for selected ones of the messages can be identified. Subsequently, a notification of the impairment can be forwarded to the identified senders.